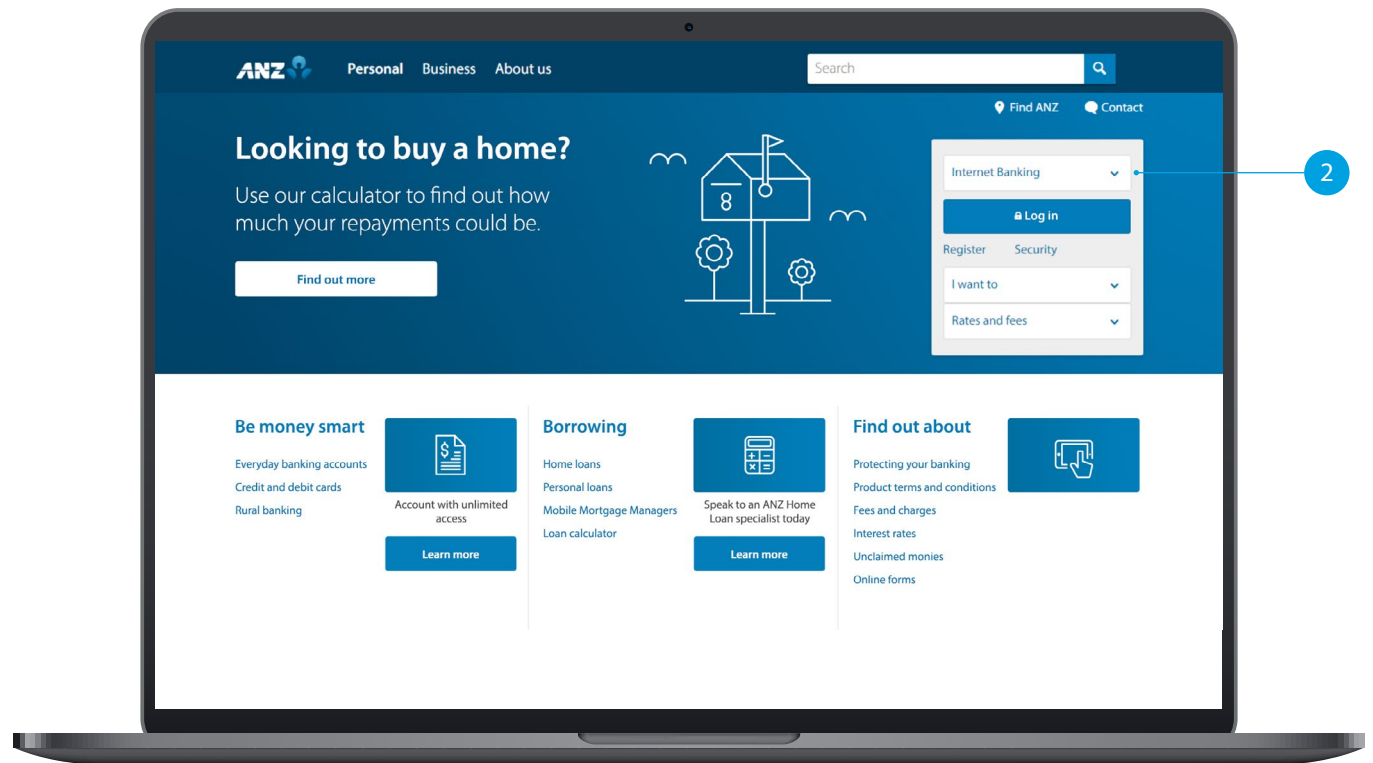


THE ANZ INTERNET BANKING GUIDE

HOW TO LOG IN

- 1 Go to anz.com/solomonislands
- 2 Select **Internet Banking** from right-hand side and click **Log in**.
- 3 Enter your **User ID** and **Password**, click **Log in**.

🔒 anz.com/solomonislands



If you ever get stuck or need extra help, we're only a phone call away on +677 21111, 8.00am - 5.00pm, Monday to Friday.

Eligibility criteria, terms and conditions apply to ANZ Internet Banking. See our ANZ Internet Banking Terms and Conditions at anz.com/solomonislands for more information.

Please note, the account information in this guide is for example purposes only.

3

User ID

Password

[Not yet Registered?](#)
[Forgotten your password?](#)



SITE KEY AND SECURITY QUESTIONS

Site key

Once you have successfully logged in, your site key will be displayed.

1A Check the picture and the phrase is the **same** as how you have personalised it in your initial set up.

1B Click **Accept**.

Security questions

2A Provide the answers to your security questions.


2B Click **Accept**.

ANZ
Solomon Islands

Site Key & Phrase [Help](#) | [FAQ](#) | [Contact Us](#)

If your Site Key and Your Phrase displayed below does not match what you set up, please do not proceed - press "Cancel" and close your Internet Browser. Then contact us immediately by calling the ANZ Support Centre so that we can investigate the cause. If it is a Phishing attempt, we will contact the relevant authorities.

Your Site Key



If your Site Key and Your Phrase displayed matches what you set up, please press "Accept" to continue with Security Questions.

Your Phrase

Accept **Cancel**

1A

1B

ANZ
Solomon Islands

Security Questions [Help](#) | [FAQ](#) | [Contact Us](#)

To provide you with an extra level of security, you'll need to choose 5 security questions and provide an answer for each question. You'll be prompted to answer one or more of these questions each time you sign on to Internet Banking.

Your answers are case sensitive and can only be a maximum length of 20 characters.

Security Question	Answer
In which province were you born?	<input type="text"/>
What is the name of the street where you grew up?	<input type="text"/>

Tick this box to show typed answer, untick to edit answer

Accept **Cancel**

1B

2B

HOMEPAGE

- 1 Enquiries.** Click here to view transactions, internet banking activities, account details, upcoming payments and foreign exchange rates.
- 2 Funds Transfer.** Click here to move money between accounts, pay a person or bill, set up automatic payments, do international transfers and view your saved templates.
- 3 Requests.** Click here to open a new term deposit or request a new cheque book.
- 4 Communication.** Send and receive confidential account information about your banking needs, by sending us a message.
- 5 My Profile.** Click here to change your password or security questions or to customise your account names.
- 6 Log Out** when you are finished. Don't worry if you forget, you'll automatically be logged out after a few minutes of inactivity.

The screenshot shows the ANZ Solomon Islands online banking interface. At the top, there is a navigation bar with the ANZ logo and 'Solomon Islands' text. Below this is a menu with five items: Enquiries, Funds Transfer, Requests, Communication, and My Profile. To the right of the menu are links for Messages, Contact Us, Print, Help, and Log Out. The main content area is titled 'Account Balances' and contains a table of account balances. A 'Consolidated Balance' is shown at the bottom of the table. On the left side, there is a sidebar with 'Enquiries' and 'My Favourites' sections. The 'Enquiries' section includes links for Account Balances, Internet Requests, Internet Activity History, Foreign Currency Rates, Scheduled Payments, and Credit Cards. The 'My Favourites' section shows 'No Items'. The table below the instructions has the following data:

Account Number	Account Name	Currency	Balance	SBD Equivalent
12302419	SBD-Access Premium	SBD	3,784.00	3,784.00
12302420	SBD-Access Premium	SBD	5,200.00	5,200.00
Consolidated Balance			SBD	8,984.00

ANZ TO ANZ TRANSFER

This function allows you to transfer money between your own accounts and pay someone within ANZ (Pay to other ANZ Accounts).

- 1 Select **Funds Transfer**.
- 2 Select **ANZ to ANZ transfer**.
- 3 Select which **Account** you want to transfer **from**.
- 4 Select **My Accounts** if you want to transfer to your linked accounts, then select the **Account** you want to transfer **to**.

OR

- 5 Select **Other ANZ Accounts** if transferring to any other ANZ accounts and enter the **Account Number**.
- 6 Enter the **Transfer Amount**.
- 7 Enter the **Details** that will show on your statement and theirs (i.e. reference and particulars).
- 8 Select **Submit**.
- 9 **Review** the payment including who you're paying and how much you're paying them.
- 10 If everything looks correct, select **Confirm**.
- 11 A **Transaction Number** is given for your reference.

The screenshot shows the 'ANZ to ANZ Transfer' form. Callout 1 points to the 'Funds Transfer' menu item. Callout 2 points to the 'ANZ to ANZ Transfer' option in the left sidebar. Callout 3 points to the 'From Account' dropdown menu. Callout 4 points to the 'To Account' dropdown menu. Callout 5 points to the 'Other ANZ Accounts (Enter Account Number)' radio button and the account number input field. Callout 6 points to the 'Transfer Amount' input field. Callout 7 points to the 'Notes for Recipient' input field. Callout 8 points to the 'Submit' button.

The screenshot shows the 'ANZ to ANZ Transfer - Review Transfer' form. Callout 9 points to the 'Review Transfer' title. Callout 10 points to the 'Confirm' button. The form displays the details entered in the previous step, including the 'From Account', 'To Account', 'Transfer Amount', and 'Notes for Recipient'.

The screenshot shows a box titled 'Your Reference' containing the text: 'Transaction Posted' and 'Transaction Number ADC00612'. Callout 11 points to the transaction number.

BILL PAYMENT

- 1 Select **Funds Transfer**.
- 2 Select **Bill Payment**.
- 3 Select which **Account** you want to pay **from**.
- 4 Select the **Biller Name** you want to pay **to**.
- 5 Enter the **Details** that will show on your statement and theirs (i.e. reference and particulars).
- 6 Enter the **Amount** you want to pay.
- 7 Select **Submit**.
- 8 **Review** the payment including who you're paying and how much you're paying them.
- 9 If everything looks correct, select **Confirm**.
- 10 A **Transaction Number** is given for your reference.

The screenshot shows the ANZ Bill Payment form. At the top, the 'Funds Transfer' tab is selected. The form includes a sidebar with navigation options like 'ANZ to ANZ Transfer', 'ANZ to Other Bank Transfer', and 'My Favourites'. The main content area has a 'From Account' dropdown set to '12302420 - SBD-Access Premium' and an 'Available Balance' of 5,200.00. The 'Biller Name' is set to 'Water Authority of Solomon Islands'. The 'Customer Reference' is 'KN54338'. The 'Bill Amount' is 75.26. There are 'Submit' and 'Cancel' buttons at the top right.

The screenshot shows the 'Bill Payment - Review' form. It displays the same details as the previous form: 'From Account' (12302420 - SBD-Access Premium), 'Available Balance' (5,200.00), 'Biller Name' (Water Authority of Solomon Islands), 'Customer Reference' (KN54338), and 'Bill Amount' (75.26). A message asks the user to confirm the details. There are 'Confirm' and 'Back' buttons at the top right.

The screenshot shows a confirmation box titled 'Your Reference'. It contains the text: 'Transaction Posted' and 'Transaction Number ADC00612'.

ANZ TO OTHER BANK TRANSFER

- 1 Select **Funds Transfer**.
- 2 Select **ANZ to Other Bank Transfer**.
- 3 Select which **Account** you want to pay **from**.
- 4 Enter the **Amount** you want to pay.
- 5 Enter the **Details** that will show on **your statement** (i.e. reference and particulars).
- 6 Enter the **Account Name** of the person you're paying.
- 7 Enter the **Account Number** of the person you're paying.
- 8 Select the **Bank Name**.
- 9 Enter the **Details** that will show on **their statement** (i.e. reference and particulars).
- 10 Select **Submit**.
- 11 **Review** the payment including who you're paying and how much you're paying them.
- 12 If everything looks correct, select **Confirm**.
- 13 A **Transaction Number** is given for your reference.

1 Select **Funds Transfer**.

2 Select **ANZ to Other Bank Transfer**.

3 Select which **Account** you want to pay **from**.

4 Enter the **Amount** you want to pay.

5 Enter the **Details** that will show on **your statement** (i.e. reference and particulars).

6 Enter the **Account Name** of the person you're paying.

7 Enter the **Account Number** of the person you're paying.

8 Select the **Bank Name**.

9 Enter the **Details** that will show on **their statement** (i.e. reference and particulars).

10 Select **Submit**.

11 **Review** the payment including who you're paying and how much you're paying them.

12 If everything looks correct, select **Confirm**.

13 A **Transaction Number** is given for your reference.

INTERNATIONAL TRANSFER ON INTERNET BANKING

- 1 Select **Funds Transfer**.
- 2 Select **International Transfer Request**.
- 3 Select which **Account** you want to pay **from**.
- 4 Select the **Currency** you want to transfer.
- 5 Select the **Amount** you want to transfer.
- 6 Select the **Purpose of Transfer**.
- 7 Upload the **Document Required** for the purpose of the transfer.
- 8 Select from **Bank Charge Options**.
- 9 Enter the **details of person you want to pay**, such as name, street address, phone contact and message.

Continue to next page for additional instructions.

The screenshot shows the ANZ International Transfer Request form. The form is titled "International Transfer Request" and includes a navigation menu with "Enquiries", "Funds Transfer", "Requests", "Communication", and "My Profile". The "Funds Transfer" section is active, showing a list of options: "ANZ to ANZ Transfer", "Bill Payment", "ANZ to Other Bank Transfer", "International Transfer Request", "Cross Currency Transfer Request", and "My Templates". The "International Transfer Request" option is selected.

The form fields are as follows:

- Templates:** New TTA (dropdown)
- From Account:** 12302419 - SBD-Access Premium (dropdown)
- Available Balance:** SBD 3,608.74
- Transfer Currency:** SBD - Solomon Islands Dollar (dropdown)
- Transfer Amount:** SBD 560.00*
- OR**
- Transfer From Amount:** SBD 560.00*
- Indicative Exchange Rate:** (empty)
- Purpose of Transfer:** 32 - Wedding expenses (dropdown)
- Delegated Limit:** Up to \$2,000 per applicant per annum
- Documents Required:** Documentary evidence of the wedding
- File Attachment:** flowchart1.pdf (with "Browse..." button)
- Bank Charge Option:** BEN - Beneficiary pays all charges (dropdown)
- Beneficiary Bank Account Details:**
 - Bank:** Commonwealth Bank of Australia
 - Swift BIC (if known):** CTBAAU2S
 - Branch Number (if known):** 320
 - Account Number / IBAN:** 7377409
- Branch Address:** Para Hills

At the bottom of the form, there are two callout boxes:

- Bank Charge Options:**
 - Please Select -
 - BEN - Beneficiary pays all charges
 - OUR - I pay all charges
 - SHA - I pay ANZ charges, beneficiary pays other bank charges
- Purpose of Transfer Options:**
 - Please Select -
 - 27 - Education expenses paid direct to education institution
 - 28 - Education expenses paid direct to Student
 - 32 - Gifts & Charitable Donations

INTERNATIONAL TRANSFER ON INTERNET BANKING

- 10 Enter the **Bank Account Details** of the person you want to pay.
- 11 Enter **Intermediary Bank Account Details (Optional)**.
- 12 Enter your **street address and phone contact**.
- 13 **Review** the payment including who you're paying and how much you're paying them.
- 14 If everything looks correct, select **Confirm**.
- 15 A **Transaction Number** is given for your reference.

10 Beneficiary Bank Account Details

Bank *

Swift BIC (if known)

Branch Number (if known)

Account Number / IBAN *

* * For Telegraphic Transfers, please note that IBAN (International Bank Account Number) MUST BE ENTERED when transferring to Europe and United Arab Emirates.

Branch Address

Enter pre-arranged exchange rate details for this transfer below.

Quoted Exchange Rate Reference Number

11 Intermediary Bank Account Details (Optional)

Bank

Swift BIC

Branch Number

Account Number

Branch Address

12 Your Contact Details

Home Address *

Country + Area Code	<input type="text" value="679"/>	Phone Number	<input type="text" value="2458756"/>
Preferred Contact No	<input type="text" value="679"/>	Alternative Contact No	<input type="text" value="2698523"/> x

International Transfer Request – Review Request Messages | Contact Us | Print | Help | Log Out

Please check the details you have entered below.
Once you have confirmed that all details are correct, and have read the 'Important Information' section below, select Confirm to lodge this request for processing.

14

13 From Account

Available Balance

Transfer Currency

Your Reference

Request Submitted
Transaction Number ADC00616

15

SETTING UP A SCHEDULED PAYMENT

After entering details of your payments, you can schedule a payment for the future or make regular automatic payments.

1 Enter the **Date** you want to make a future payment.

OR

2 Select the **Frequency** you want the payments made.

3 Enter the **Date** you want the first payment made.

4 Select when you want the payment made until:

- **No End Date** means this payment will be automatically paid until you change or stop it.
- **End On** means this payment will be automatically paid until the date you've chosen.

5 If everything looks correct, select **Submit**.

6 A **Transaction Number** is given for your reference.

ANZ to ANZ Transfer

From Account 12302419 - SBD-Access Premium

To Account My Accounts
 Other ANZ Accounts (Enter Account Number)
 12302420

Transfer Amount SBD 100.00

Notes for Recipient For Mum

Notes for Myself Transfer to Mum

Transfer

Now Funds Transfers lodged Now are processed immediately, and cannot be cancelled.

Once On Future dated or recurring Funds Transfers are lodged immediately and processed on the date you have specified.

Frequency Monthly * You can schedule how often this Funds Transfer is made.

No End Date Schedule the start date of your recurring Funds Transfer by selecting the start date. If you require an end date for your recurring Funds Transfer, select End On and select an end date.

End On 08/11/2021

Submit **Cancel**

- Please Select -

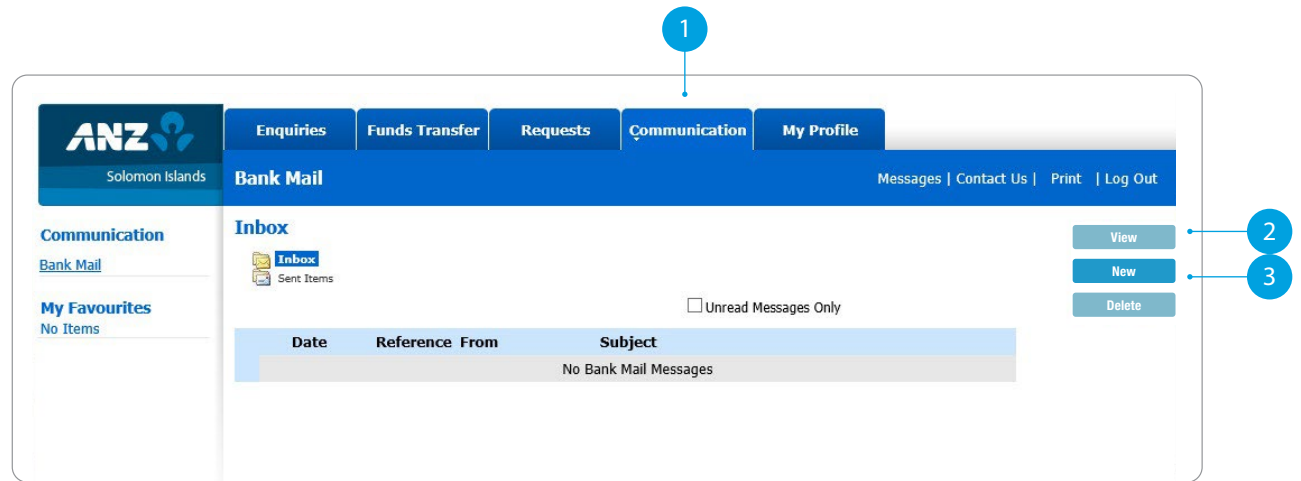
Daily
Weekly
Fortnightly
Monthly
Quarterly
Semi-annually
Annually

Your Reference

Scheduled
Transaction Number ADC00615

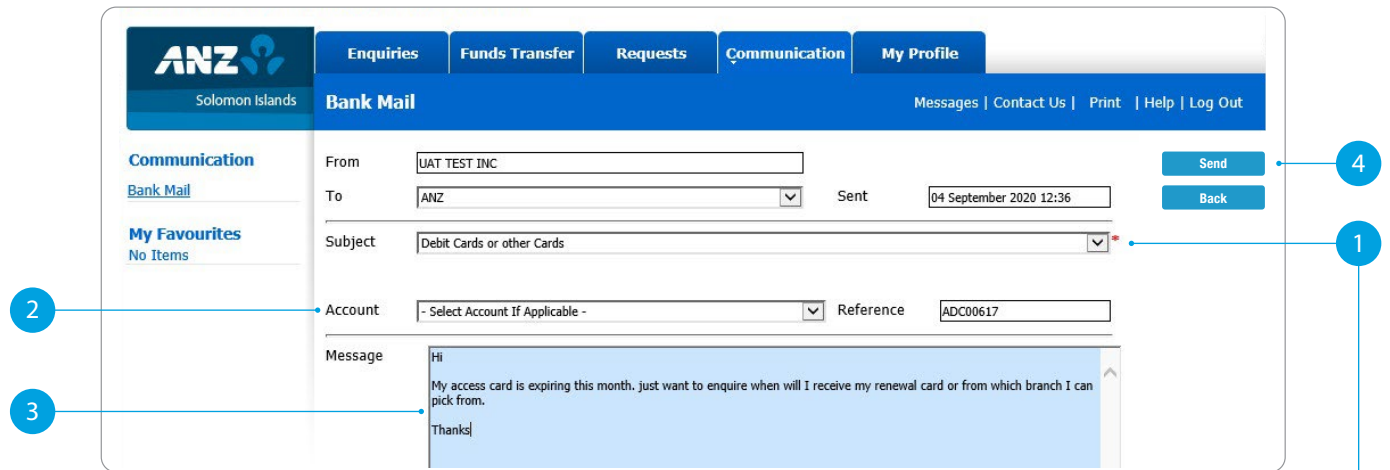
COMMUNICATING WITH ANZ VIA BANK MAIL

- 1 Select **Communication**.
- 2 Select **View** to view messages.
- 3 Select **New** to send a message to ANZ.



SENDING A MESSAGE VIA BANK MAIL

- 1 Select your **query type** from the options provided.
- 2 Select the **Account Number** the query refers to (this field is not mandatory).
- 3 Type your **message** here.
- 4 Click **Send** to send message.



- Please Select -
- Internet Banking
- My Accounts
- Credit Cards
- Debit Cards or other Cards
- Lending
- Contact Details Change
- Other

CREATING A TEMPLATE

- 1 Select **Template**, after completion of any transaction.
- 2 Enter a meaningful **Name** for the template you want to create.
- 3 Select **Add**.
- 4 A **confirmation window** will appear.

ANZ
Solomon Islands

Enquiries Funds Transfer Requests Communication My Profile

Your Reference Messages | Contact Us | Print | Help | Log Out

Funds Transfer
ANZ to ANZ Transfer
[Bill Payment](#)
ANZ to Other Bank Transfer
International Transfer Request
Cross Currency Transfer Request
My Templates

My Favourites
No Items

Transaction Posted
Transaction Number ADC00613

Back
Template
Print

Transaction Details

Bill Payment
From Account: 12302419
Bill Name: Water Authority of Solomon Islands
Customer Reference: KNS4339
Payment Amount: SBD75.26
Pay Date : 04/09/2020

Solomon Islands Add Template Messages | Contact Us | Print | Help | Log Out

Funds Transfer
ANZ to ANZ Transfer
[Bill Payment](#)
ANZ to Other Bank Transfer
International Transfer Request
Cross Currency Transfer Request
My Templates

Adding this selected transaction to your template list will allow you to pre-populate these details when initiating this type of transaction.
We suggest you provide a meaningful template name to more easily identify this template in the future.

Template Details -

Template Name x Last Update

Template Type

Add
Back

ANZ Internet Banking Alert

Your template has been added.

OK

ACCESS STATEMENTS

- 1 Select **Statements**.
- 2 Select **Account** (i.e. Everyday Access).
- 3 Select **Filter by date**.
- 4 Select the **From Date** and **To Date**.
- 5 Click **Search**.
- 6 Select the statement dates you want.
- 7 You can either:
 - **View.** By clicking this, a new browser tab will open with a PDF version of the account statement.
 - **Download.** By clicking this, a PDF version will download and show at the bottom of your screen. To open, click on it and from there you can save a copy, print the document or attach it to an email.